

Our Lady of Prompt Succor Nursing Facility  
954 E. Prudhomme Street  
Opelousas, LA 70570  
(337) 948-3634  
[www.promptsuccor.com](http://www.promptsuccor.com)

January 7, 2022

Re: Visitation

Dear family members and friends,

Happy New Year! I hope this finds you and your family doing well. As you probably know, the current level of community transmission for COVID-19 is considered high / substantial. Multiple staff members and a few residents have recently tested positive for COVID-19. We continue to be proactive with our infection control and prevention efforts, and over 90% of our staff and residents are fully vaccinated.

For over one month, we have conducted “outbreak” testing, which includes twice weekly testing for all staff, residents, and contracted workers regardless of vaccination status. While we have more positive cases than we’ve previous experienced since the start of the pandemic, twice weekly testing frequency enables us to quickly identify positive cases and implement the CDC guidance on isolation, quarantine and return to work criteria.

According to current federal guidelines, we are required to maintain open visitation for our residents with their family and friends. We know how important visitation is for our residents, and we will continue to facilitate visitation in the safest way possible.

To this end, we need the support and cooperation of everyone entering the facility to minimize the potential transmission of COVID-19 to a resident. If you are visiting, the following is required:  
Screening at the reception desk upon entry  
Always wear a mask  
Go directly to the room of the resident you are visiting and not to other resident rooms or areas of the facility  
Perform frequent hand hygiene  
If you are experiencing symptoms, even if mild, or you have been exposed to someone with suspected or confirmed COVID-19, please do not visit

We greatly appreciate your support and cooperation. Our website is frequently updated with important information, and we encourage you to check it frequently. The website address is [www.promptsuccor.com](http://www.promptsuccor.com).

Michael Purser, Administrator  
Brandie Perry, Assistant Administrator

Core Principles of COVID-19 Infection Prevention:

- Visitors who have a positive viral test for COVID-19, symptoms of COVID-19, or currently meet the criteria for quarantine, should not enter the facility. Facilities should screen all who enter for these visitation exclusions.
- Hand hygiene (use of alcohol-based hand rub is preferred)
- Face covering or mask (covering mouth and nose) and physical distancing at least six feet between people, in accordance with CDC guidance
- Instructional signage throughout the facility and proper visitor education on COVID- 19 signs and symptoms, infection control precautions, other applicable facility practices (e.g., use of face covering or mask, specified entries, exits and routes to designated areas, hand hygiene)
- Cleaning and disinfecting high-frequency touched surfaces in the facility often, and designated visitation areas after each visit
- Appropriate staff use of Personal Protective Equipment (PPE)
- Effective cohorting of residents (e.g., separate areas dedicated to COVID-19 care)
- Resident and staff testing conducted as required at 42 CFR § 483.80(h) (see QSO-20- 38-NH)

These core principles are consistent with the Centers for Disease Control and Prevention (CDC) guidance for nursing homes, and should be adhered to at all times. Additionally, visitation should be person-centered, consider the residents' physical, mental, and psychosocial well-being, and support their quality of life. The risk of transmission can be further reduced through the use of physical barriers (e.g., clear Plexiglass dividers, curtains). Also, nursing homes should enable visits to be conducted with an adequate degree of privacy. Visitors who are unable to adhere to the core principles of COVID-19 infection prevention should not be permitted to visit or should be asked to leave. By following a person-centered approach and adhering to these core principles, visitation can occur safely based on the below guidance.

**Ref: QSO-20-39-NH *REVISED 11/12/2021***

“Level of community transmission” refers to facility’s county level of COVID-19 transmission. This metric uses two indicators for categorization (1. Total number of new cases per 100,000 persons within the last 7 days and 2. Percentage of positive diagnostic and screening nucleic acid amplification tests (NAAT) during the last 7 days), which can be found on the Centers for Disease Control and Prevention (CDC) COVID-19 Integrated County View site at <https://covid.cdc.gov/covid-data-tracker/#county-view>.

**Ref: QSO-20-38-NH *REVISED 09/10/2021***